(d) if so, what are the details thereof, and the action taken against each one of them; and

(e) what are the names and details of services and posts held by each ones?

THE MINISTER OF STATE OF THE MINISTRY OF RAILWAYS (SHRI MADHAVRAO SCINDIA): (a) to (e) Information is being collected and will be laid on the Table of the Sabha.

Filling up the vacancies of doctors in C.G.H.S. in Delhi

1258. SHRI J. P. GOYAL:

SHRI RAM NARESH KUSHAWAHA:

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) what is the percentage of vacancies of doctors in the C.G.H.S. dispensaries in Delhi as against the total sanctioned strength as on the 30th June, 1987;

(b) the time since when these vacancies are in existence stating the reasons for not filling up these vacancies of doctors in the C.G.H.S. dispensaries in Delhi;

(c) what is the present doctor-patient ratio in the C.G.H.S. dispensaries as against the norm laid down because of the shortage of doctors; and

(d) what steps have been taken by Government to fill up the vacancies of doctors in the C.G.H.S. dispensaries in Delhi?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (KUMARI SAROJ KHAPARDE): (a) to (d) The percentage of vacancies as against the total sanctioned strength of doctors in CGHS dispensaries in Delhi is 5.12. The vacancies of doctors arises from time to time due to various reasons such as promotion|resignation|transfer and death etc. The vacancies of doctors are filled up on regular basis through U.P.S.C. However, to ensure that patient care may not suffer, the vacancies are filled up by appointing doctors on monthly wage basis till such time regular incumbents become available to fill up the posts.

Suggestions on improving of the working of Telecommunication system

1259. SHRI J. P. GOYAL:

SHRI VIRENDRA VERMA:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Expert Group set up by the Department of Telecommunications have made certain suggestions to improve the working of the Telecommunication system in the country; and

(b) if so, what are the salient features of the suggestions made by the Expert Group and the decision, if any, taken by the Government thereon?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SANTOSH MOHAN DEV): (a) Yes, Sir.

(b) It has been suggested to:

1. Establish special task force-one in each of the 4 ones for improvement of maintenance|performance of strowger, Crossbar and manual trunk exchanges and the external plant.

2. Improve billing credibility, to introduce a system of making available itemised list of the STD calls, wherever Exchanges have to necessary facility, on advance request and a nominal payment, and to introduce suitable observation equipment in all, Exchanges not having this facility for recording details of the STD calls to investigate complaints from individual subscribers.

3. Introduce group dialling in rural exchanges to help expedite the traffic.

4. Help improve the manual trunk efficiency, to reroute single and multi link operator dialing circuits to electronic exchanges in multi exchange areas.

5. Introduce new STD payphones and improve local payphones.

6. Reduce fault rates on subscriber lines and telephones by locking up DPs, replacing open wire lines by cables, etc. in an agreed phased programme.

7. Open customer service cells in every telephone system of 5,000 lines or more and to equip them progressively with suitable computers.

8. Improve the supply of information to customers, prompt registration of demands, prompt replies to queries, prompt attention to complaints.

9. Make the training courses more job-oriented, in particular to introduce management courses for the officers at the SDO, Accounts Officer and Divisional Engineer levels.

10. Streamline the planning procedures, particularly involve the field units more intimately in the planning procedure.

11. Expedite the indigenous development of technologies and products, to expedite the reorganisation of the Telecommunication Research Centre.

Marks secured in science subjects by students appearing in A.I.S.S.E. and D.S.S.E.

1260. DR. RATNAKAR PANDEY: Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

(a) what are the respective number of students who appeared in the All India Senior Secondary Examination and the Delhi Senior Secondary Examination conducted by the Central Board of Secondary Education in 1987; and

(b) what are the respective percentages of the said students who secured 40 per cent and above, 50 per cent and above, 60 per cent and above, 70 per cent and above, 80 per cent and above, 90 per cent and above marks in Physics, Chemistry and Mathematics taken together?

THE MINISTER OF HUMAN RESOURCE DEVELOPMENT (SHRI P.V. NARASIMHA RAO): (a) The numbers of students who appeared at the All India Senior Secondary School Certificate Examination and the Delhi Senior Secondary School Certificate Examination conducted by the Central Board of Secondary Education were 44, 437 and 51,887 respectively.

(b) The Board awards marks subjectwise and hence the statistics showing the performance of students in Physics, Chemistry and Mathematics taken together is not maintained by the Board.

Telephone arrears against Ex. M.P., Ministers and Governors

1261. SHRI PRAMOD MAHAJAN: Will the Minister of COMMUNICATIONS be pleased to state what are the arrears of telephone bills as on June 30, 1987 towards each of the Ex. M.Ps., former Ministers and Governors?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI SANTOSH MOHAN DEV): The information has been called for from all the units throughout the country and will be placed on the Table of the House as early as possible.

Shortage of blood with the Indian Red Cross Society

1262. SHRI KRISHNA KUMAR BIRLA: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether Government are aware of the acute shortage of blood with the Indian Red Cross Society, Delhi, and non-availabiliy of blood from the Government hospitals having their own blood banks due to the strike by the doctors thereby cau-